

CLIENT WEB SPACE

MINIMUM REQUIREMENTS

THE CLIENT WEB SPACE (CWS)

The Client Web Space (CWS) is working on PCs, Laptops, Tablets/Smart Phones devices as a Web Application and not as a Mobile Application.

List of compatible browsers with the CWS application

PC & Laptop	Browsers	Access to CWS via
	Internet Explorer	Minimum IE10 or IE11
	Safari	Only with Mac
	Mozilla Firefox	Yes: Minimum Windows 7 / Mac
	Google Chrome	Yes: Minimum Windows 7 / Mac
Smart Phones	Browsers	Access to CWS via
IOS (iPhone & iPad)	Default browser - Safari	Yes
	Mozilla Firefox	Yes
	Google Chrome	Yes
Android	Default browser - Google Chrome	Yes Version 6.x and up
	Mozilla Firefox	Yes Version 6.x and up

**BEFORE YOUR REGISTRATION
TO THE CLIENT WEB SPACE
THROUGH OUR WEBSITE ON**

WWW.ALLIANZSNA.COM

**PLEASE CHECK THE 6
MINIMUM REQUIREMENTS:**

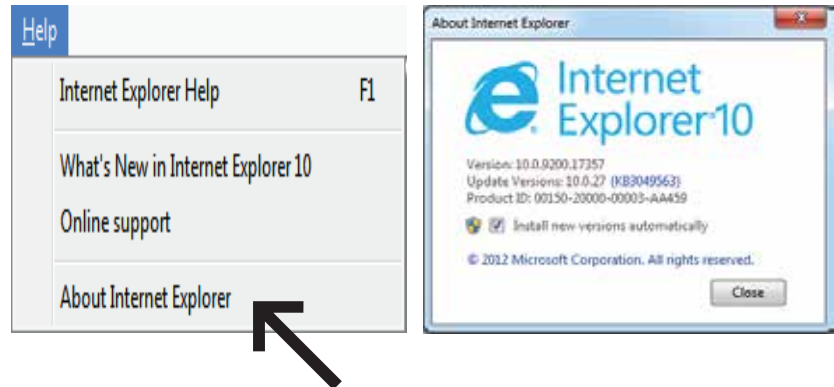
1. EMAIL

In order to (Sign Up), your email address must be identical to the one stated in your contract/policy documents.

In case of any change in your contact information (email or mobile), do not hesitate to contact us in order to update it in our files.

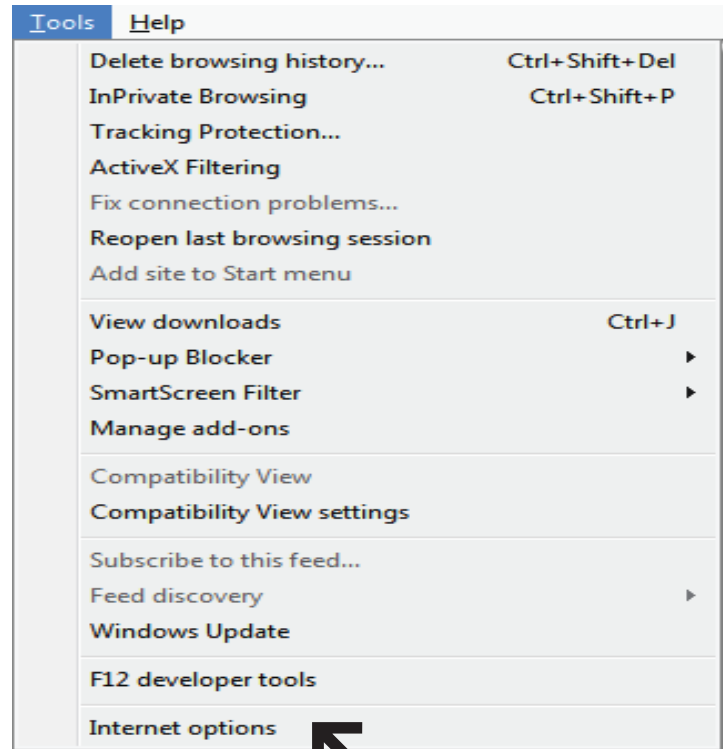
2. ABOUT YOUR INTERNET EXPLORER (IE)

In order to inquire about your Internet Explorer:
Press on **Alt** button, Go to the **Help** and Click on **About Internet Explorer**



3. TURN OFF THE POP-UPS BLOCKER 1/2

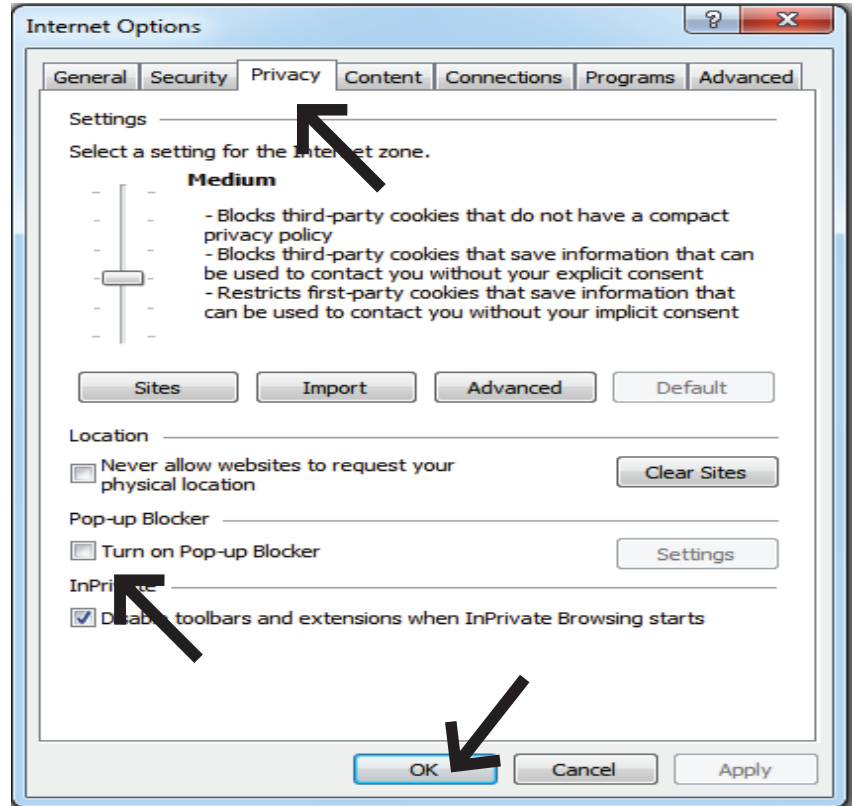
Your Internet Explorer should be minimum IE10, or IE11 or in case you have a MAC, the **Pop-ups Blocker** should be turned off:
Press on **Alt** button, Go to the **Tools** and Click on **Internet Options**:



3. TURN OFF THE POP-UPS BLOCKER 2/2

When pressing the **Privacy** tab, the following screen appears: To turn off the Pop-ups Blocker, please **delete the tick ✓** of the **Block pop-ups** box.

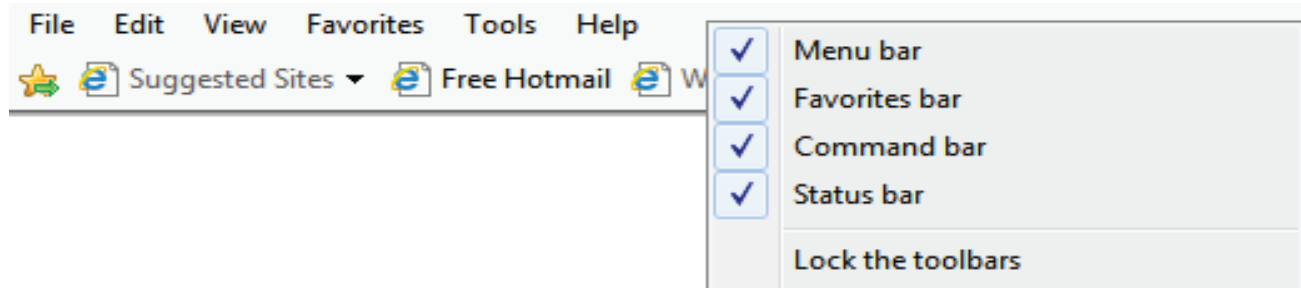
Attention: When you finalize your registration, please do not forget to turn on the **Pop-up Blocker**



4. REMOVING THIRD PARTY TOOLBARS

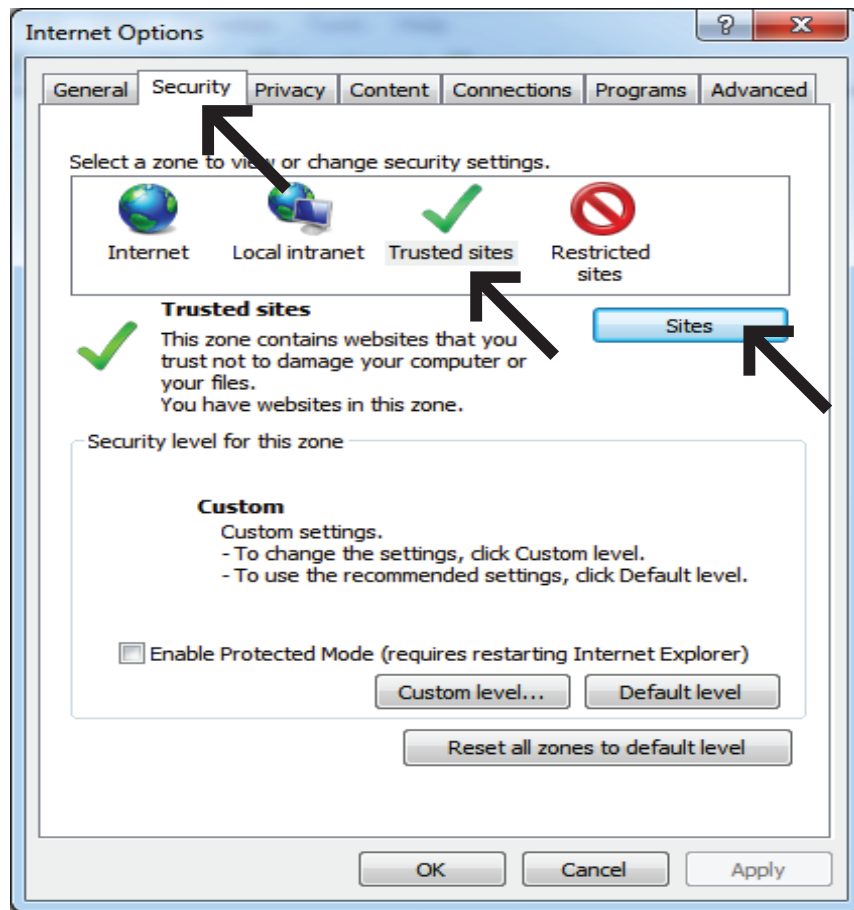
In case you have additional Google toolbar (Google, Yahoo, Hotmail ...), it must be removed since it might block Pop-ups.

Next to Help tab, press right-click and **delete the tick ✓ of the Lock the Toolbars**.



5. SECURITY 1/3

We recommend you to **put our site among the trusted sites.**
Go to the **Tools**, Click on **Internet Options** and select the **Security** tab – **Trusted sites**:

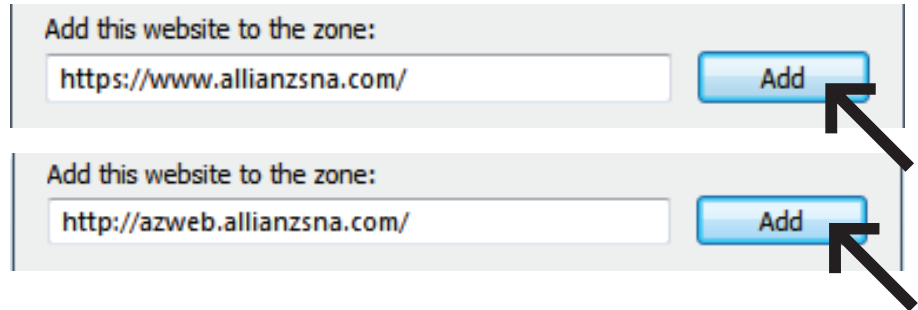


5. SECURITY 2/3

Press on



then **enter** the web site addresses
https://www.allianzsna.com/
&
http://azweb.allianzsna.com/ in
the **Add this website** to the zone:
and then press on **Add** for both
addresses.

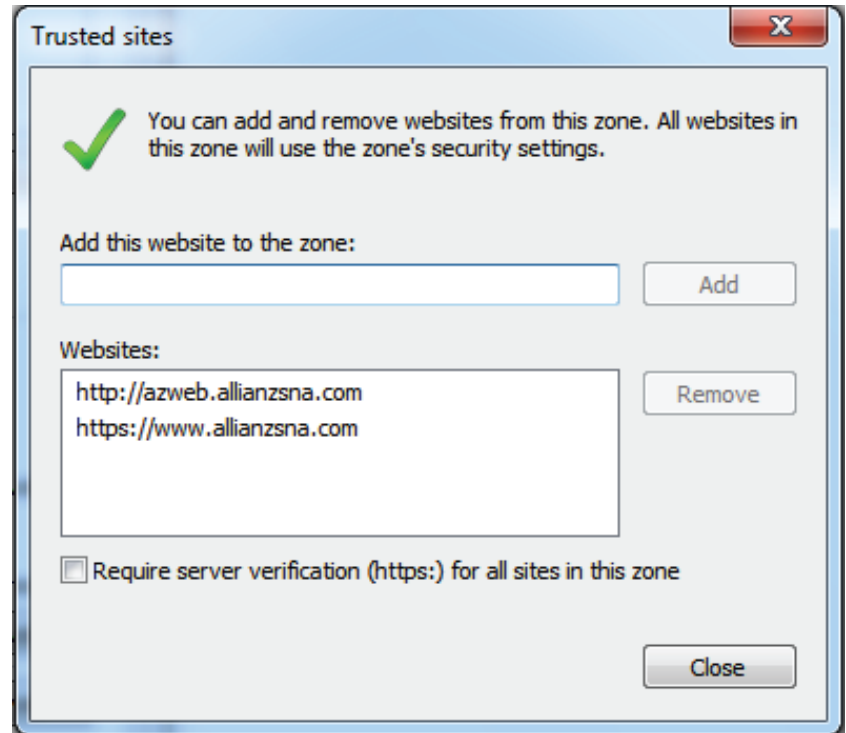
A screenshot of a web interface showing two identical sections for adding websites. Each section has a label "Add this website to the zone:" followed by a text input field and a blue "Add" button. The first section's input field contains "https://www.allianzsna.com/" and the second's contains "http://azweb.allianzsna.com/". Two black arrows point to the "Add" buttons in each section.

Add this website to the zone:

Add this website to the zone:

5. SECURITY 3/3

The following web site addresses will appear in the **Websites** box:



6. PRINTOUT WITH PDF ACROBAT READER

For printing, you need PDF Acrobat Reader to be installed on your PC.

